

## Reflecting on industrial action and the MAB - lessons for the future

## Tuesday 31 October 2023, Woburn House, London, WC1H 9HU

**Chair:** Professor Graham Baldwin, Chair of the UCEA Communications Strategy Working Group, Deputy Chair of the UCEA Board and Vice-Chancellor, University of Central Lancashire

## **PROGRAMME**

10.00	Registration and refreshments
10.30	Welcome, introductions and audience thoughts Chair and UCEA communications team – introduction and interaction
10.40	Our IR/IA challenges and how UCEA supports members Raj Jethwa, Chief Executive
11.05	Social media challenges – when to and when not to engage Jon Street, Associate Director of Communications and Stephanie Allen, Head of Media (Interim), University of Sussex
11.40	Coffee and networking
12.00	Reflections and perspectives on the MAB for universities in the headlines This session welcomes valuable contributions from key Russell Group Communications Directors. They will present from an institutional perspective as to how recent years have seen national issues challenge our sector and how this has come to a head across the MAB. The presentations will be followed by panel and round table discussions. Russell Group Communications Directors
13.00	Lunch
13.45	Round table discussions (15 mins) When national issues become local. How do we address them? Feedback to the room (5 mins)
14.05	100% Graduated on time: Communications' central role  Jane Britton, Pro Vice Chancellor Communications and External Affairs, University of  Worcester
14.40	Improving engagement during challenging times  Jane Embley, Chief People Officer, Northumbria University
15.15	Reflections and observations: chaired by Graham Baldwin
15.30	Close