

Total Reward: from intention to experience, policies to practice

Tuesday 10 October 2023

Online workshop programme

Facilitator: Dr Duncan Brown, Independent rewards researcher and adviser, Visiting Professor, University of Greenwich and Principal Associate, IES

10.00 **Welcome**

- Overview of aims and contents
- Discussion of delegate aims/priorities/needs

10.15 Introduction: History, definitions and current state

- History of total reward models and policies
- Benefits and problems with total reward
- The current state in the sector and UK on total reward: is it? Trends, themes and challenges
- Initial questions and discussion

10.40 My progress and key issues

- Individuals list own situation, actions to date and key successes, issues and plans
- Sharing of issues/learning

11.05 Why? Phases 1 and 2: Diagnosis and Direction Setting

- Overview of the four-phased total reward process
- Why? The business case and evidence supporting total reward strategies
- Phase 1: Diagnosis, key questions, work stages and outcomes
- Phase 2: Direction setting and drafting the Total Reward Strategy
- Exercises: goal setting and gap analysis, my total reward framework
- Discussion and comparisons

11.50 Ouick Coffee Break

12.00 What? Phase 3: The Design

- Major external trends pay structures and progression, benefits in a post-Covid Cost-of-Living crises world, health and wellbeing
- Exercise: current policy/practice analysis and change prioritisation, developing options and changes
- Sharing ideas and discussion

12.25 How? Phase 4: The Delivery

- Key guestions, work stages and outcomes
- Communications and transparency: closing the gap, total reward statements, etc.
- Management and governance: risk analysis and management, the Rem Cos role
- Comms planning exercise
- Sharing and discussion:

12.50 Conclusions and Next Steps

- Summary of main points in the day
- Key learning takeaways